



## **Initial Disclosure Document**

### Company Status

Annecto Marketing Ltd (company number 10143956) is a limited company registered in the UK

### Company Services

We introduce clients to companies who provide regulated financial advice in the UK. Our involvement is to advertise, connect and facilitate the process.

### We do not provide advice

We provide a facilitation service and help with connection and communications however we do not provide financial advice. The regulated financial services company which we connect you to will give the financial advice. We do carry out a basic fact find upon initial enquiry however this is simply to establish the detail of your enquiry so that we are able to direct to the most appropriate regulated company.

### We do not sell products

We do not sell or arrange any financial products. Our role is to facilitate your enquiry and enable you to access financial advice for regulated firms who are able to sell and arrange products.

### How are we remunerated

We are paid by way of either a fixed fee for the introduction to a financial advisor or by way of commission on the successful completion of business.

### Complaints

Please direct any complaints to our compliance officer, who can be reached at [complaints@professional-leads.co.uk](mailto:complaints@professional-leads.co.uk) or call 01133501615

### if you are dissatisfied with our response

If you still remain dissatisfied with our final response or eight weeks have passed since you first let us know about your concerns, you can ask the Financial Ombudsman Service to review your complaint.

The Financial Ombudsman Service provides a free independent service for customers to solve disputes with financial companies. They will only deal with your complaint if you have given us the opportunity to resolve the situation first, so please contact us and we will do all we can to help you.

Contacting the Financial Ombudsman Service (FOS).

Post: Financial Ombudsman Service, 183 Marsh Wall, London. E14 9SR.

Phone: 0845 080 1800

Website: [financial-ombudsman.org.uk](http://financial-ombudsman.org.uk)